

Homeless applications taken decreased 10% between 2018/19 – 2022/23 (with the exception of 2020/21)

Family and friend evictions remain the highest **approach reason** in Southwark followed by end of AST. The biggest increase has been Domestic Abuse

The largest **household type** to present for assistance was **single adults** in 2022/23. The % share of this group has reduced since 2018 (70% down to 64%) and those with children has increased

Those identifying with Black/African/Caribbean/Black British **ethnicity** made up 26% of approaches in 22/23

The biggest **support need** identified by service users was **physical ill health**

**3752 households in TA** – 1122 of which are in nightly paid

17462 households are on the **waiting list** for social housing in Southwark, we made 1034 lets last year

We prevented **homelessness** in 85% of all prevention duty cases issued compared to 19% of relief cases

The % of over **55's** presenting for an assessment increased 6% from 2018-2023

Rapid Rehousing Navigators rehoused **132 rough sleepers** in 2022/23

We answered an average of **3200 calls** per month